



WORKMANSHIP WARRANTY

WE MAKE ROOF REPLACEMENTS A PIECE OF CAKE

Roof Cake systems include a Roof Warranty. Our 5 year workmanship warranty provides the assurance that if a leak or lost shingles trace back to how we installed your roof, we repair it at no cost to you, and that Roof Cake will stand behind your roofing system.

Our five-year workmanship warranty is a promise we keep.

To maintain our highest level of standards, all roofing products shall be installed according to manufacturer specifications. Our 5 year Workmanship Warranty is in effect upon payment in full of contract. Any unpaid funds as detailed in the client contract payment terms will result in the roof warranty being null and void. Roof Cake and/or its Affiliates warrants to the homeowner that the roof installation will be free of defects in workmanship installation. Should a failure occur due to a workmanship defect that results in a leakage or shingle loss, Roof Cake and/or its Affiliates will repair such problems by supplying 5 years of labor for your roof as determined by manufacturer standards. The 5 year Workmanship Warranty may be transferred to a new property owner of the same property, so long as the roof installation was within 60 days of the new property owner taking ownership of the home.

5 Year Workmanship Warranty Coverage

Roof Cake and/or its Affiliates takes great pride in our workmanship and installs each roof in accordance with industry and manufacturer specifications: if a leak or lost shingles trace back to how we installed your roof, we repair it at no cost to you for five years. Simply put, if Roof Cake installed it incorrectly, we will warrant the repairs.

What's Not Covered

It is important to understand that Roof Cake and its affiliates are not responsible for builder shortfalls (insufficient flashing, nails used for drywall, etc.), regular maintenance failures (nail sealant, etc.) and Force Majeure Events (Hurricanes, Earthquakes, etc.). Like everything else on a home, each component of your roof needs to be regularly inspected and properly maintained, in order to ensure optimal performance and continued coverage under the workmanship warranty.

Items not covered by workmanship warranty:

- Normal wear and tear
- Interior Nail Pops (Builder is supposed to use drywall screws, not nails)
- Deteriorated Nail Sealant or Caulk
- Chimney Leaks (e.g., if no cricket is present & builder or customer elected not to have one installed)
- Damage Related to Force Majeure Events (e.g., Named Storms, Acts of God)
- Damage Caused by 3rd Party (Any damage caused by someone other than a Roof Cake and/or its Affiliates Representative)
- All Structural Components of Roof (e.g., decking, trusses, braces, rafters, joists, framing)
- Anything not associated with Roof (e.g., Rotten Fascia, Siding, Chimney Siding/Mortar, etc.)
- Anything that was not a part of the contract and that was not replaced during installation (e.g., counterflashing, skylight, plumbing stacks, and HVAC vent stacks)
- In addition, any fungus, bacteria, infestation, UV degradation, rust or corrosion resulting in metal or wood decay is not covered.

Manufacturer's Warranty Coverage

Roof Cake and its affiliates are not responsible for any manufacturer product defects. This is covered under the Manufacturer Warranty and will need to be handled directly with the manufacturer. Please contact your sales rep at Roof Cake for information regarding your manufacturer and their warranty guidelines for filing a warranty claim.

Warranted items are repaired by Roof Cake and/or its Affiliates, and their assigned representatives. The customer must notify Roof Cake and/or its Affiliates within 48 hours after the problem/event occurs. Roof Cake and/or its Affiliates will not be liable for roof or structural damage resulting from normal wear and tear and/or acts of God, including but not limited to: ice damage, hailstorms, foreign objects or hurricane force wind and rain. The duration of the manufacturer's warranty is determined by the type of product being installed. In addition, any fungus, bacteria, infestation, UV degradation, rust or corrosion resulting in metal or wood decay will not be covered. This roof warranty is in lieu of all other express and implied warranties and is limited to the duration. Roof Cake and/or its Affiliates shall not be liable for any incidental, consequential or special damages of any form.

Workmanship Warranty Repair Reimbursement Schedule

Warranty repair requests are made on our website's warranty claim page (roofcake.com/warranty-claim) or by calling 888-312-CAKE. We will respond within one business day. A request may also be made through a representative in good standing with Roof Cake and/or its Affiliates. If the technician determines that the issue does not fall under our warranty guidelines (listed above), then there will be an estimate for repair created, and it is the property owner's choice if they would like to proceed. If the technician determines that the issue does fall under our warranty guidelines (listed above), then repairs will be made at no additional cost to property owner.

